In re patent application of Serial No.:  O97726.000 Filed: November 29, 2000 Filed: November 29, 2000 Filed: November 29, 2000 For: METHOD AND SOFTWARE TOOLS FOR INTELLIGENT SERVICE PACK INSTALLATION Att Unit: 2183 Examiner: Unknown  INFORMATION DISCLOSURE STATEMENT  Assistant Commissioner for Patents Washington, D.C. 20231  Sir:  1. Pursuant to 37 C.F.R. 1.97 and 1.98, and in compliance with 37 C.F.R. 1.56, the Office's attention is directed to the patents, publications and other information listed on the attached PTO-1449. A copy of each listed document is enclosed except for: (a) pending applications or (b) those previously cited or submitted to the Office in the following application(s) upon which this application relies for an earlier filting date under 35 U.S.C. 120:  Serial No.: Filing Date: Filing Date:  Regarding any document, publication or other information for which a date is not given on the attached PTO-1449, Applicant(s) believe(s) the same may qualify as "prior" art to this application and should be treated accordingly, although Applicant(s) reserve(s) the right to contest the prior art status of any document, publication and should be succeeded to the attached PTO-1449 or a concise explanation of the relevance of the document is set forth in the following document(s):  (a) Copy of each English language version of a search report indicating the degree of relevance found by the foreign office of each document being submitted from the search report.  (b) Attachment entitled "Concise Explanation of Relevance of Non-English Language Documents".  3. Pursuant to 37 C.F.R. 1.97(b) this Statement is being filed (one must be checked):  (a) Within 3 months of the filing date or date of entry into the National Stage.  (b) X  Before the mailing date of a first Office Action on the merits, the required certification is given below or, in the absence thereof, the Office is authorized to charge the required feet forting to the open to the open the patents.	DOCKET NO.:	MS160277.1
Applicant: Erin M. Bourke-Dunphy, et al. 69/726,000 November 29, 2000 For: METHOD AND SOFTWARE TOOLS FOR INTELLIGENT SERVICE PACK INSTALLATION For: METHOD AND SOFTWARE TOOLS FOR INTELLIGENT SERVICE PACK INSTALLATION Art Unit: 2183 Examiner: Unknown  INFORMATION DISCLOSURE STATEMENT  Assistant Commissioner for Patents Washington, D.C. 20231 Sir:  1. Pursuant to 37 C.F.R. 1.97 and 1.98, and in compliance with 37 C.F.R. 1.56, the Office's attention is directed to the patents, publications and other information listed on the attached PTO-1449. A copy of each listed document is enclosed except for: (a) pending applications or (b) those previously cited or submitted to the Office in the following application(s) upon which this application relies for an earlier filing date under 35 U.S.C. 120:  Serial No.: Filing Date:  Regarding any document, publication or other information for which a date is not given on the attached PTO-1449, Applicant(s) believe(s) the same may qualify as "prior" art to this application and should be treated accordingly, although Applicant(s) believe(s) the same may qualify as "prior" art to this application or information, should issue arise.  2. Regarding each listed document that is not in the English language, an English-language translation accompanies this Statement as indicated on the attached PTO-1449 or a concise explanation of the relevance of the document is set forth in the following document(s):  (a) Copy of each English language version of a search report indicating the degree of relevance found by the foreign office of each document being submitted from the search report.  (b) Attachment entitled "Concise Explanation of Relevance of Non-English Language Documents".  3. Pursuant to 37 C.F.R. 1.97(b) this Statement is being filed (one must be checked):  (a) Within 3 months of the filing date or date of entry into the National Stage.  (b) X  Before the mailing date of a first Office Action on the merits, the required certification is given below or, in the absence thereof, the Office		In the United States Patent and Trademark Office
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(c) After the period set forth in 37 C.F.R. 1.97(b) but before the mailing date of either a final action or a notice of allowance.
(1) The required certification is given below, or
(2) Enclosed is a check covering the fee set forth in 37 C.F.R. 1.17(p) for consideration of this Statement, of
Charge the fee set forth in 37 C.F.R. 1.17(p) to Deposit Account No. 50-1063.
(d) After the mailing date of either a final action or a notice of allowance, but before payment of the issue fee.  Petition hereby is made for consideration of this Statement and the required certification is indicated below.
(1) Enclosed is a check covering the fee set forth in 37 C.F.R. 1.17(i)(1), or
(2) Charge the fee set forth in 37 C.F.R. 1.17(i)(1) to Deposit Account No. 50-1063.
4. Certification (if applicable)
(a) The undersigned hereby certifies that each item of information contained in this Statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than 3 months prior to the filing of this Statement.
The undersigned hereby certifies that no item of information contained in this Statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the undersigned's knowledge after making reasonable inquiry, was known to any individual designated in 37 C.F.R. 1.56(c) more than 3 months prior to the filing of this Statement.
<ol> <li>The Commissioner is hereby authorized to charge any additional fees or credit any overpayment to Deposit Account No. 50-1063.</li> </ol>
Respectfully Submitted,
AMIN & TUROCY, LLP
By Fried Highman Reg. No. 43,672
24 <sup>TH</sup> Floor, National City Center 1900 East 9 <sup>th</sup> Street Cleveland, Ohio 44114 (216) 696-8730
I hereby certify that this correspondence (along with any paper referenced as being attached or enclosed) is being deposited on the below date with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Assistant Commissioner for Patents, Washington, D.C. 20231.  Date:
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Applicant(s)         Erin M. Bourke-Dunphy, et al.         Docket No. MS160277.1/MSFTP168US           Serial No.         09/726,000         Filing Date 11/29/00         Atty(s) HSA           Title         METHOD AND SOFTWARE TOOLS FOR INTELLIGENT SERVICE           Mailed         03/06/01         Due Date	
□ Patent Application (□ New □ CON □ DIV □ CIP □ CPA □ PCT □ Provisional)         □ Transmittal/Request       □ Declaration/POA □ Issue Fee Transmittal         □ Pages of Specification       □ Assgn. & Cover Sheet       □ Main. Fee Transmittal         □ Sheets of Drawings       □ Small Entity Statement       □ Ltr. Off. Draftsm         □ Promal □ Informal       □ IDS/1449/Refs.       □ Notice of Appeal         □ Priority Documents       □ Appeal Brief	

Form PTO-1449 (Modified)

## LIST OF PATENTS AND PUBLICATIONS FOR APPLICANT'S

INFORMATION DISCLOSURE STATEMENT

(Use several sheets if necessary)

Atty Docket No.: MS160277.1

Serial No.: 09/726,000

Applicant: Erin M. Bourke-Dunphy, et al.

Filing Date: 11/29/00

Group: 2183

## REFERENCE DESIGNATION U.S. PATENT DOCUMENTS

Examiner Initial		Doc	umen	t Nun	nber				Date	Name Qureshi	Class	Subclass	Filing Date if Appropriate
	AA	5	7	5	8	1	5	4	05/26/98				
	AB												

## FOREIGN PATENT DOCUMENTS

Examiner Initial		Document Number							Date	Country	Class	Subclass	Translation Yes No	
	ΛC													

## OTHER ART(Including Author, Title, Date, Pertinent Pages, etc.)

	AD	Loshin, P.; "Netscape's Enterprising Server Upgrade", BYTE (International Edition), vol. 22, no. 5, May 1997, p. 123.
	AE	Harrington, A.; "State of the Art [Windows 2000]", CA Magazine, May 2000, p. 44-45.
	AF	Hapgood, F.; "Windows of Opportunity [Web Site Tools]", Inc., vol. 12, no. 17, December 1999, p. 114, 116, 118, 121, 122, 124, 126, 128.
	AG	Kozel, K.; "Corel's Click & Create: It's All in the Game", Emedia Professional, vol. 10, no. 1, January 1997, p. 92-96.
	АН	Tezuka, S., et al.; "PC-LAN Construction Support Tool: Easy Installer", Transactions of the Information Processing Society of Japan, vol. 37, no. 2, February 1996, p. 300-311.
	Al	
EXAM	INER	DATE CONSIDERED

EXAMINER: Initial if reference considered, whether or not citation is in confirmance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

S:\HAM\MSFT\P168US\HSApto14492.wpd